MACHINE REMOTE MAINTENANCE

RAS & M2Me

MAINTENANCE Without Travelling

M2Me solution is dedicated to remotely maintain and control any type of industrial devices (PLC, HMI, Drive, ...).

Using M2Me you

can quickly from your PC, your tablet or your smartphone be «teleported» in real time and safely onto the remote site you want to monitor or maintain.

RAS Machine Access Box

- Simple configuration Wizard
- Ultra-secure connection
- MultiWAN Ethernet, 3G+/4G, Wi-Fi
- Dashboard display in the Cloud
- Datalogger & Alarms SMS, E-mail, e*Message, MQTTs, HTTPs, OPCUA Compatible with MindSphere & EcoStruxure™ Machine Advisor
- RS232 & RS485
- LoRa Gateway
- GPS Tracking
 Option
- 5 years warranty



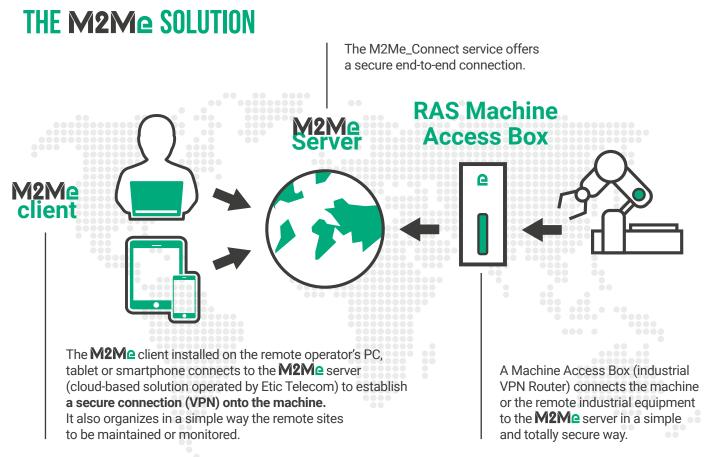
DOC_MPR_RAS_Data sheet_E (latest update 03/01/2022)



Since 1985, Etic Telecom designs and markets products and solutions to interconnect machines and industrial systems.

We are present in the market for water, energy, transportation, urban infrastructure and industry 4.0.

RAS & M2Me



ADVANTAGES



Simplicity of implementation

RAS is delivered together with a Wizard.

Plant network integrity

The RAS establishes an outgoing VPN connection that does not require any modification of the existing plant network (firewall, proxy, ...).



A non-intrusive solution

The **M2Me** technology guarantees that the operator can only connect to the machine network and in no case to the other equipment of the industrial site.



A secure solution

M2Me relies on VPN technology and implements authentication to the M2Me server by certificates for the remote user and the RAS.



Management of access rights

The RAS allows a personalized management of access rights allowing an operator to connect to all or part of the equipment.



Wireless solution for isolated sites

Some RAS have a 3G + or 4G connection to establish an Internet link through a cellular network.



A sustainable solution

The RAS is an industrial device with 5 years warranty.



Compatible with EticDISPLAY solution

This software option allows the display of industrial data from a client customized dashboard. The dashboard can be easily consulted on the Internet from a PC, a tablet or a smartphone.

Thanks to Ras Fleet Manager, you simplify the management of your fleet of Machine Access Box by updating automatically the lists of remote maintenance sites and by centralizing in the RFM the management of the access rights for each operator.



Wireless access to industrial equipment

Some machines may be difficult to access in the factory. The optional RAS Wi-Fi hotspot allows you to remotely configure the Machine Access Box from a PC or a tablet.



Wireless Internet access via Wi-Fi

The RAS optionally has a Wi-Fi client that allows access to the Internet via a Wi-Fi access point of the industrial site or by using its smartphone in connection-sharing mode.

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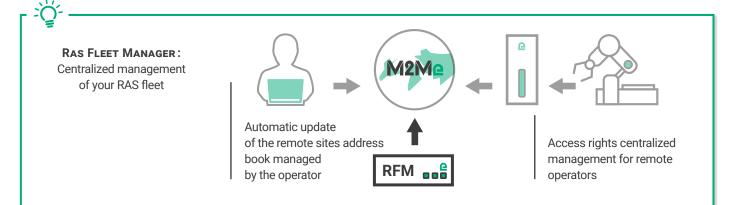
Solution compatible with alarms sending and data logger

The Collect & Alert option allows the raising of alarms and its transmission (CSV files). The alerted manager can then visualize Web pages or take the hand (VPN) on the PLC or the HMI of the machine.

RAS & M2Me

SELECTION GUIDE

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RAS-	E-100	EW-100	C-100	E-400	E-220	EW-400	EW-220	EC-400	EC-220	ECW-400	ECW-220
WAN : Ethernet	1	1		1	1	1	1	1	1	1	1
WAN: cellular -LE: 4G Europe -LW : 4G monde			1					1	1	1	1
Wi-Fi: 2,4-5 GHz (Access point & client)		1				1	1			1	1
LAN : Ethernet	1	1	1	4	2	4	2	4	2	4	2
RS232 / RS485					\checkmark		\checkmark		\checkmark		\checkmark
GPS Option (with ANT405)				\checkmark	~	\checkmark	\checkmark	\checkmark	~	\checkmark	\checkmark
2 power inputs				\checkmark							
2 SIM readers								\checkmark	\checkmark	\checkmark	~
Passerelle LoRa	E-180					EW-480		EC-480			



ACCESSORIES

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	ANT305	ANT310	ANT320	ANT217	ANT311	ANT219	ANT405
Туре	Panel Mount	Roof	Magnet	Panel Mount	Roof	Magnet	Magnet
Network	3G⁺/4G (compatible LoRa)	3G⁺/4G (compatible LoRa)	3G⁺/4G (compatible LoRa)	Wi-Fi (2.4 et 5 GHz)	Wi-Fi (2.4 et 5 GHz)	Wi-Fi (2.4 et 5 GHz)	GPS (1.57 GHz)
Connector	Male SMA	Male SMA	Male SMA	Male RP SMA	Male RP SMA	Male RP SMA	USB
Cable	-	5m	3m	-	2,5m	1m	3m
Dimensions	H = 160mm	H = 82mm Ø = 48mm	H = 72mm Ø = 31mm	H = 90mm	H = 23mm Ø = 80mm	H = 220mm Ø = 60mm	H = 15mm Ø = 38mm
5m coaxial extension: CO-LL6-SF-SM-500 // Kit antenne kit-ANT3xx							

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TECHNICAL CHARACTERISTICS

	GENERAL CHARACTERISTICS
Dimensions	• RAS-X-100: 120x37x88mm (h,l,d) • Other RAS: 135x47x115mm (h,l,d)
Weight	Between 500g and 650g depending on model (without packaging)
Power	• RAS-X-100: Nominal 12 - 24 VDC (min 10 - max 30) • RAS-E: Nominal 12 - 48 VDC (min 10 - max 60) • Phoenix connector 2 points
Consumption	• RAS-E or RAS-C : 5W • RAS-EC et RAS-EW: 5W, RAS-ECW: 8W
Temperature	• Storage: -40 °C - +85 °C • Operation: -40 °C - +70 °C • Humidity 5 to 95%
EMC	Immunity (EN 61000-6-2) • EN61000-4-2: Electrostatic discharge (ESD) • EN61000-4-3: RF radiated • EN61000-4-4: EFT/Burst • EN61000-4-5: Surge • EN61000-4-6: RF Conducted • EN61000-4-8: Magnetic field Emission (EN 61000-6-4) • EN 55022: Radiated and Conducted emission FCC: RAS-X-100: FCC PART 15
Electrical Safety	IEC-EN 62368-1 RAS-X-100: UL (E525478)
Hazardous substances	Directive 2002/95/CE (RoHS) REACH
Casing	Metallic IP20 (RAS-E, RAS-M) or IP31 (RAS-X-100) with DINRail mounting
	WAN NETWORK
Ethernet	• RJ45 • Auto: 10/100 full & half MDI/MDI-X
4G/3G+	 • 4G LTE Europe (-LE) • 4G World Wide (-LW) • Max. data rate 4G: UL @ 50 Mbps and DL @ 100Mbps • Max. data rate 3G+: UL @ 5,7 Mbps and DL @ 21 Mbps • Max. data rate 2G: UL @ 237 Kbps and DL @ 237 Kbps • Antenna connector Female SMA • Certified antennas: see Accessories page 3
Wi-Fi	 Client 2.4 and 5 GHz 802.11 a/b/g/n Antenna connector Female RP-SMA Certified antennas: see Accessories page 3
	LAN NETWORK
Ethernet	 RJ45, 1 up to 4 ports depending on model Auto: 10/100 full & half MDI/MDI-X
RS232/RS485	9600 up to 115200bps 10 or 11 bits RAW TCP server, TCP client & UDP gateway ModBus master or slave gateway Unitelway gateway for master PLC RS232: RJ45 RS485: 2 points phoenix connector

	ROUTING / IP@ / MANAGEMENT				
Routing IP	Routing tables				
	• RIP or OSPF				
	 Address translation (DNAT, SNAT and NAT 1:1) 				
Assigning IP@	WAN interface: DHCP client or fixed IP				
	LAN interface: DHCP server				
DNS	WAN interface: compatible with DYNDNS,				
	No-IP or ETIC DNS				
	LAN interface: relay & DNS server				
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Management	MIB 2 and Traps SNMP				
Configuration	Web Server				
	SECURITY				
VPN tunnel	OpenVPN (TLS/SSL), IPSEC, L2TP/IPSEC, PPTP				
	 Shared Key or X.509 Certificate Encryption 3DES & AES 128-192-256 				
	Authentication: MD5 & SHA-1				
	• Up to 10 VPN tunnels (mix OpenVPN and IPSEC allowed)				
Firewall	 Stafeful packet inspection (SPI: 50 rules) 				
	Filtering IP@ and Ports				
	Time a demonstration				
Internal report	 Timestamped Events: connection, restart, alarms 				
	Events. connection, restart, alarms				
Alarms	Digital input: email, SMS, SNMP trap				
	Digital output: Power supply failure, user connection,				
Redondancy	VRRP protocol RFC 3768				
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	M2ME SOLUTION				
Users	Up to 100 remote users				
Alarms	RAS Compatible with «Collect & Alert» solution				
Coourity	Access to the DAC by Login & Decouverd & Cartificate				
Security	 Access to the RAS by Login & Password & Certificate (optionnal) 				
	and optional certificate				
	Single RAS product key required for the remote user				
	Customizable LAN machine network access rights				
Redondancy	Multi WAN for backup on specific models				
Reconciancy	Multi WAN for backup of specific models				
Communication	Secured Connection onto the M2Me_Connect service				
Johnnahidadoh	OpenVPN				
Management	Saving a configuration				
	• Recording on USB flash drive, SD card or internal memory				
	 Reset product to return to factory configuration 				
	Option managed from the client area of the WEB site				
M2Me Client	PC: All OS versions up to W10				
	Smartphone and tablet PC: Android and iOS				
M2Me_Connect	Connection to the remote maintenance service				
RAS Manager	RAS fleet centralised management (optional)				



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